

Twin Oaks Campground & Cabins is privately owned. We reserve the right to refuse service to anyone and will not be responsible, financial, or otherwise, for accident or injury to guests or for loss of money or valuables of any kind.

By reserving a site at Twin Oaks Campground & Cabins you are accepting the terms, conditions, rules, and policies set forth by park management.

CAMPGROUND POLICIES:

- Check-in is 2pm-9pm. Check-out is 1pm for campsites and 11am for cabins & rental trailers.
- Early check-in/late check-out can sometimes be permitted with office approval. \$10 additional fee.
- The person who makes the reservation is responsible for each person on your site- please share campground rules & policies with them.
- **Site Occupancy:** The rate for each site (excluding group sites) is based on 4 adults & 4 kids. Any extra people (up to 6 adults on RV sites & 5 adults on tent sites) are \$5/person per night.
- **Rental Unit Occupancy:** There's a maximum of 5 people (including kids) for Cabin 1 & Rental 5th Wheel, and max of 4 people for Cabin 2 and 2 people for the Rental Airstream.
- Tents may be set up on RV sites if designated on the specific site's description. Only 1 RV per site.
- There is no refund for early check-outs.
- Guests will assume financial responsibility for all damages they cause.

RULES:

- Please follow the 5mph speed limit on campground roads.
- **Quiet hours** are from 11pm-8am. All music must be off during this time and noise kept down. If you have any issues after quiet time, please give us a call.
- Excessive drinking and profane language will not be tolerated.
- No political flags or banners/flags containing profanity or divisive imagery.
- Fireworks and sparklers are NOT allowed.
- **FIRES:** Keep campfires safe and always attended to. No fires outside of fire rings. **Do NOT move the fire rings and do NOT burn metal or wood with nails (including pallets).** There is a \$50 ground repair fee for any moved fire rings or metal in fire pits.

- Damage to or cutting of any trees on campground property is NOT permitted. Firewood is for sale at the office or many locations in the area.
- Please clean up your sites prior to departure and bring all trash to the blue dumpster near the park's exit.
- We reserve the right to charge a \$50 cleanup fee if your site requires extra cleaning after your departure. This includes garbage on site or trash in fire pit.
- Use of firearms, slingshots, and other weapons is not permitted in the park.
- Please do not walk through occupied campsites.
- Please do not clean fish in any of our buildings (including lodge, bathrooms, cabins, or rental trailers). We have a fish cleaning station in the park.
- Quiet generators may only be run between 10am-7pm. Generators without the "quiet" designation are not permitted.
- Smoking is prohibited in all buildings (state law).

PET POLICIES:

- Pets must be always on a leash (or portable fence) and under supervision when outside.
- You must clean up after your pet. Pet waste bags are provided near the dog run.
- If your pet is being a disturbance to other campers, you may be asked to leave.

GOLF CART/ORV POLICIES:

- Golf carts drivers must have a valid driver's license & liability insurance for cart.
- No joy riding of golf carts, ATV's, ORV's, scooters, or motorcycles around the park.
- ORV/ATV's must be registered & permitted with visible tags.
- There are several miles of trails and dirt roads in the area to explore. You can drive ORV's in and out of the campground to access these trails.

RESERVATION CHANGES: Changes to existing reservations must be done by calling our office at 231-848-4124 or emailing us at info@twinoakscamping.com

DEPOSITS:

A deposit of one night's stay is required at the time of booking. Online reservations are charged a \$5 reservation fee. If booking multiple sites online, you must pay the entire balance at the time the reservation is made. If you call to book multiple sites, we will just charge a one night's deposit.

Please call us to set up **GROUP RESERVATIONS**, where many sites are held for a group and then group members call in to claim individual sites.

CANCELLATIONS:

MORE THAN 7 DAYS BEFORE ARRIVAL: If a cancellation is made up to 7 days before your scheduled arrival date, you are subject to a \$5 cancellation fee. If we have already processed your card, we will refund the amount charged, deducting \$5. If your card hasn't been charged, we will process a \$5 fee.

LESS THAN 7 DAYS BEFORE ARRIVAL: If you cancel less than one week's notice your deposit is non-refundable, but it is transferable to a later date in the same camping season. If your card hasn't been charged, you will be charged the equivalent of one night's stay. In the event of a no-show or failure to cancel, you will be responsible for payment of the entire booked stay.